



**BENEFITS.gov**  
Your Path to Government Benefits

# Benefits.gov Program Overview

# Benefits.gov is an online resource to government benefits

- Benefits.gov is the official benefits website of the U.S. Government
- Established in April 2002
- Managed by the Department of Labor (DOL)
- Benefits.gov provides:
  - Better access to government benefits for *all* U.S. citizens
  - Prescreening services for more than 1,000 benefit programs across 17 Federal agencies
  - Contact information to apply for benefit and assistance programs
  - Content in English *and* Spanish



# Benefits.gov = Citizen access to government benefits

- Prior to Benefits.gov, citizens **needed to know** what benefits existed and **which Agency** to contact

The screenshot displays the 'Benefit Finder' questionnaire interface on the Benefits.gov website. The page is titled 'Answer Questions' and features a navigation menu on the left with categories: Core, General, Household, Education, Health, Income & Assistance, and Work Experience. The main content area is divided into sections: 'Core Questions', 'Household Questions', 'Education Questions', and 'Health Questions'. Each section contains a set of questions and a progress indicator. For example, the 'Core Questions' section shows a progress of 0/1, and the 'Household Questions' section shows a progress of 0/1. The 'Health Questions' section shows a progress of 0/4. The interface is designed to guide users through a series of questions to determine their eligibility for various government benefits.

- Benefits.gov simplifies the search by offering the **Benefit Finder**, an eligibility prescreening questionnaire. Since 2002...
  - 55 million citizen visits and growing
  - Referred more than 15.8 million citizens to agency benefit programs

# Benefits.gov houses a wide array of Programs

- Benefit categories include:

- Career Development Assistance
- Child Care / Child Support
- Counsel / Counseling
- Disability Assistance
- Disaster Relief
- Education / Training
- Energy Assistance
- Environmental Sustainability / Conservation
- Food / Nutrition
- Grants / Scholarships / Fellowships
- Healthcare
- HIV/AIDS
- Housing
- Insurance
- Living Assistance
- Loan / Loan Repayment
- Medicaid / Medicare
- Social Security
- Tax Assistance
- Veterans - Active Duty
- Volunteer Opportunities



# Benefits.gov Program Operations

- Benefits.gov drives Outreach activities and Partners toward achievement in support of the Program mission:



- Builds and supports the websites
- Ensures compliance with Federal IT and DOL requirements
- Conducts Program Outreach to create citizen awareness
- Engages Partners to participate and maintain Program content
- Maintains governance for the Partnership of 17 Federal Agencies

# The 17 Federal Agency Partnership makes it work...



# The Benefits.gov Program is raising awareness

Benefits.gov serves *all* U.S. citizens. The Program's current outreach efforts focus on:

- Low Income Individuals and Families
- Unemployed Workers
- Senior & Disabled Citizens
- Caseworkers serving at-risk populations
- Veterans
- Farmers
- Students
- Educators



# Benefits.gov is recognized...



- ✓ Communicator Award - Silver of Distinction-IAVA ('12)
- ✓ Blue Pencil & Gold Screen Award-NAGC ('12)
- ✓ Digital Government Achievement Award (DGAA)('11)
- ✓ Laureate – Computerworld Honors ('11)
- ✓ Government Computer News ('08) ('10)
- ✓ Government Information Technology Executive Council (GITEC) ('09)



Thank you!